

**Branch**

**Date**

# Customer Repair Form

**Business Name**

**Customer Name**

**Contact Name**

**Address**

**Mobile No.**

**Phone No.**

**Email**

**Brand**

**Model**

**Accessories**

**Fault**

## Minimum Service Fee and Quote Rejection Fee

**Photo:**

e.g. Cameras & Binoculars, Brands like Pentax and Ricoh.

**\$55+GST.** If cost is equal to or less, it will be an automatic go ahead and repair.

**Industrial, Imaging, CCTV, Drones & Robotics:**

e.g. Profoto products, other than Monblocks, Pack Generators and Lamp/Flash Heads. Bowens Pack Generators and Flash Heads. Bowens Jetstream Wind Machine. Elmo products. Hasselblad Scanners, Uniview CCTV, Dahua CCTV, DJI Drones, Reveal Media BWC, UBTECH Robotics

**\$95+GST.** If cost is equal to or less, it will be an automatic go ahead and repair.

**Industrial:**

e.g. Profoto Monblocks, Pack Generators and Lamp/Flash Heads. Bowens Pack Generators and Flash Heads.

**\$195+GST.** If cost is equal to or less, it will be an automatic go ahead and repair.

**All chargeable repairs are supplied with a 90-day Tech Warranty.**

**Victoria (Head Office)**

300 Lorimer Street  
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**Western Australia**

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