

**Branch**

**Date**

# Customer Repair Form

**Business Name**

**Customer Name**

**Contact Name**

**Address**

**Mobile No.**

**Phone No.**

**Email**

**Brand**

**Model**

**Accessories**

**Fault**

## Minimum Service Fee and Quote Rejection Fee

**Photo:**

e.g. Cameras & Binoculars, Brands like Pentax and Ricoh.

**\$55+GST.** If cost is equal to or less, it will be an automatic go ahead and repair.

**Industrial, Imaging, CCTV, Drones & Robotics:**

e.g. Profoto products, other than Monblocks, Pack Generators and Lamp/Flash Heads. Bowens Pack Generators and Flash Heads. Bowens Jetstream Wind Machine. Elmo products. Hasselblad Scanners, Uniview CCTV, Dahua CCTV, DJI Drones, Reveal Media BWC, UBTECH Robotics  
**\$105+GST.** If cost is equal to or less, it will be an automatic go ahead and repair. Industrial: e.g. Profoto Monblocks, Pack Generators and Lamp/Flash Heads. Bowens Pack Generators and Flash Heads. **\$205+GST.** If cost is equal to or less, it will be an automatic go ahead and repair.

**Industrial:**

e.g. Profoto Monblocks, Pack Generators and Lamp/Flash Heads. Bowens Pack Generators and Flash Heads.

**\$195+GST.** If cost is equal to or less, it will be an automatic go ahead and repair.

## All chargeable repairs are supplied with a 90-day Tech Warranty.

**Victoria (Head Office)**

300 Lorimer Street  
Port Melbourne, 3207  
(03) 9823 1533  
sales@crkennedy.com.au

**New South Wales**

Level 2, 15 Bourke Road  
Mascot, 2020  
(02) 9552 8300

**Queensland**

Level 3, 203 Wharf Street  
Spring Hill, 4000  
(07) 3862 6210

**South Australia**

77 Fullarton Road  
Kent Town, 5067  
(08) 8410 1366

**Western Australia**

Unit 1, 5 Gibberd Road  
Balcatta, 6021  
(08) 9489 8500

**Tasmania**

153 Collins Street  
Hobart 7000  
(03) 9823 1850